

1 612:3-5-30. Vocational Rehabilitation and Visual Services compliance reviews
2 [NEW]

3

4 (a) Assigned Case Review staff will conduct reviews on a random sample of closed
5 cases to determine if case documentation indicates consumers are being served
6 according to standards established by the Rehabilitation Act and agency policy.
7 Staff will use the instrument currently approved by the Director or designee and will
8 report their findings to appropriate staff on a regular schedule.

9

10 (b) Upon request and as other duties allow, Case Review staff will conduct reviews
11 of active cases and will report their findings to appropriate staff within agreed-upon
12 deadlines.

13

14 (c) Case Review staff will participate in compliance reviews conducted by RSA as
15 assigned. RSA staff will be responsible for reporting the results of such reviews
16 unless otherwise directed by the Administrator for Policy Development and Program
17 Standards.